

## **PATIENT'S BILL OF RIGHTS & RESPONSIBILITIES**

1. The patient has the right to considerate and respectful care.
2. The patient has the right to obtain from his physician, complete current information concerning his diagnosis, treatment and prognosis in terms the patient can be reasonably expected to understand. When it is not medically advisable to give such information to the patient, the information should be made available to the appropriate person, in his/her behalf. The patient has the right to know by name, the physician responsible for coordinating his care. When it is not considered medically advisable to give medical information to the patient, that fact will be well documented in the medical record.
3. The patient has the right to receive from his physician information necessary to give informed consent prior to the start of any procedure and or treatment. Except in emergencies, such information for informed consent should include, but not necessarily be limited to, the specific procedure and/or treatment the medically significant risks involved, and the probable duration of incapacitation. Where medically significant alternatives for care or treatment exist, or when the patient requests information concerning medical alternatives, the patient has the right to such information. The patient also has the right to know the name of the person responsible for the procedures and/or treatment.
4. The patient has the right to be free from mental and physical abuse and free from chemical and (except in emergencies) physical restraints except as authorized in writing by a physician for a specified and limited period of time, or when necessary to protect the patient from injury to self and/or others.
5. The patient has the right to expect that all communications and records pertaining to his care should be treated as confidential. He/she may approve or refuse their release to any individual outside the facility except in the case of a transfer to another health care institution or as requested by law or third-party payment contract.
6. The patient has the right to refuse treatment to the extent permitted by law, and to be informed of the medical consequences of his action.
7. The patient has the right to every consideration of his privacy concerning his own medical care and personal care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly. Those not directly involved in his case must have the permission of the patient to be present.
8. The patient has the right to expect that all communications and records pertaining to his or her care should be treated as confidential. He/she may approve or refuse their

release to any individual outside the facility except in the case of a transfer to another health care institution or as requested by law or third party payment contract.

9. The patient has the right to be advised if the hospital proposes to engage in or perform human experimentation affecting his care or treatment. The patient has the right to refuse to participate in such research projects.
10. The patient is not required to perform services for the facility that are not included for therapeutic purposes, in the plan of care.
11. The patient may associate and communicate privately with persons of his/her choice, send and receive personal mail, unopened, unless medically contraindicated. Contraindications must be well documented in the medical record.
12. The patient may retain and use personal clothing and possessions, as space permits, unless to do so would infringe on the rights of other patients and unless medically contraindicated. Contraindication must be well documented in the medical record.
13. If married, the patient is assured privacy for visits by his/her spouse. If both are in-patients in the facility, they are permitted to share a room, unless medically contraindicated. Contraindication must be well documented in the medical record.
14. The patient has the right to expect that within its capacity, a hospital must make reasonable response to the request of a patient for services. The hospital must provide evaluation, service and/or referral as indicated by the urgency of the case. When medically permissible, a patient may be transferred to another facility, only after he or she has received information and explanation concerning the needs for and alternatives to such transfer. The institution to which the patient is to be transferred must first have accepted the patient transfer.
15. The patient has the right to obtain information as to any relationship of this hospital to other health care and educational institutions insofar as his care is concerned. The patient has the right to obtain information as to the existence of any professional relationships among individuals by name, who are treating him.
16. The patient has the right to expect reasonable continuity of care. The patient has the right to expect that the hospital will provide a mechanism whereby he or she is informed by his physician or a delegate of the physician, of the patient's continuing health care requirements following discharge.
17. At the time of admission to a Skilled Nursing Care bed, the patient will be advised of the services available in this facility. They will also be advised of those services not covered under Title XVIII or XIX of the Social Security Act, or not covered by the basic per diem rate.
18. A patient may be discharged from the skilled nursing bed only for medical reasons, for spousal welfare, or that of the other patients, or for non-payment of his or her stay (except as prohibited by Titles A III or XIX of the Social Security Act) and is given

reasonable advance notice (48 hours) to ensure orderly discharge. All action taken will be well documented in the patient's medical record.

19. The patient has the right to examine and receive an explanation of his bill regardless of source of payment. The patient has the right to know what hospital rules and regulations apply to his conduct as a patient.
20. You are entitled to select the physician of your choice, provided he/she is a member in good standing of the medical staff of this Hospital. He will visit you at least weekly during your stay in this skilled nursing care facility, however, if your condition should require more frequent visits, they will be provided. A physician is on call at all times, should emergency services be needed.

### **PATIENT RESPONSIBILITIES**

1. To provide to the best of his/her knowledge, complete and accurate information regarding past illnesses, hospitalizations, medications, allergies, and current changes in health condition and other matters related to his/her health status.
2. Provide accurate information of his/her address, phone number, insurance information and emergency contact numbers.
3. To ask questions regarding diagnosis or treatment of his/her condition and to clarify information about health status, treatment and instructions given.
4. Give notice when a translator is required prior to appointment date and time.
5. To be considerate of the rights of other patients and the clinic and staff.
6. Understand the benefit plans of his/her insurance coverage.
7. Accept the financial obligation associated with the services rendered.
8. Refrain from cell phone use unless under extremely urgent conditions.